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ConicIT

Fix costly performance issues *before they happen.*

You've invested hundreds of thousands of dollars in your monitors. And they're worth every penny, helping you identify and correct performance problems that affect your customers and staff.

But what if you could fix problems before they reached a single system user? What would that save you in terms of hard business costs—capacity overages, staff downtime, and lost customers? For large enterprises, the costs can reach hundreds of thousands of dollars very quickly.

As an infrastructure, application performance, or system performance manager, you will instantly recognize the value of a product that helps you identify problems *before* they affect performance.

ConicIT is the first software solution to offer an effective, predictive, early-warning system. ConicIT helps IT teams progress from reactive to proactive system management with a patent-pending artificial intelligence. Combining advanced mathematical, algorithmic, and statistical techniques, ConicIT pinpoints system anomalies earlier and with greater diagnostic accuracy than intensive human monitoring alone can accomplish.

Be the first to know about the problem—every time

To address problems cost-effectively, you need to be the first to know about them. But too often, IT learns about system failures second hand.

By the time system users report the problem, customer satisfaction levels, user productivity, and system stability have been compromised. In these cases, IT response involves costly war-room meetings focused on minimizing financial damage and service disruption. It's a high-stress, high-cost way to manage system issues, and worst of all, it erodes confidence and trust in your team's abilities.

With ConicIT, you're always the first to know about the problem. By intelligently and dynamically learning your usage patterns and filtering noise, ConicIT finds the abnormalities most likely to destabilize the system. Before the problem can propagate across the system, you receive an instant alert and diagnostic, allowing you to assign the problem to the right team member. Then ConicIT captures the data needed so the expert on your team can solve the problem.

Results that human intervention alone can't achieve

If there's a solution that increases your team's capacity through powerful AI insights, doesn't it make sense to take a closer look?

Imagine gaining a new member of the team who never goes home, never sleeps, never takes a vacation—and whose brain is wired directly into your system.

Using intelligent analysis and noise filtration, ConicIT delivers a clear, holistic, correlated view of monitored activity. By adding this critical layer of predictive intelligence to your system, your team can be deployed more strategically to address *root causes* for emerging—and not just existing—issues.

With ConicIT, your IT team can spend less time on tedious monitoring and stressful crisis management, and more time on proactive, strategic system tuning.

"ConicIT for Mainframes shows domain experts the sources of the problem... The ability to avoid 'war room' situations can save enterprises tens of thousands of dollars annually."

— Clabby Analytics,
Independent research and analysis

Key benefits

ConicIT's sophisticated analytics, alerts, and diagnostics enable you to:

- Capture and analyze data around the clock without system degradation
- Identify system issues *before* they affect performance
- Identify root causes for faster resolution
- Prevent a recurrence by fixing the problem properly the first time
- Reduce reliance on costly tiger teams and war rooms until you really need them
- Prevent catastrophic service outages
- Reduce costs associated with overages on sub capacity pricing
- Reduce pressure on your IT team by adding a "new hire" that never sleeps
- Help your IT team to use their time more strategically
- Improve SLA compliance and reduces penalties
- Increase confidence in IT service and support
- Improve customer satisfaction levels

CASE 1: Commercial bank

Before ConicIT:

- On-going user complaints
- 15-20 people assigned per complaint
- System downtime was a regular occurrence
- Diagnostic data reflected the previous day only

After ConicIT:

- Daily alerts: 5-12
- Meaningful alerts: 99%
- Relevant specialist or team assigned to each issue
- 10+ serious issues averted in a single year
- Improved service quality & CICS's SLA on target

How it works

ConicIT's patent-pending technology delivers artificial intelligence based mathematical, algorithmic, and statistical analyses of monitored data. Because ConicIT is able to draw from many different sources, it builds a nuanced profile of your system based on dynamic thresholds that eliminate false alerts and zero in on real issues.

A proprietary data-cleansing component enables ConicIT to eliminate noise and normal

fluctuations and identify meaningful deviations. These deviations are reported dynamically, at the instant they happen.

When ConicIT spots an anomaly, composite, multi-expert prediction algorithms are applied to analyze the data and present a coherent causal chain identifying the root of the emergent problem. The IT team then uses this data to select the appropriate person to fix the problem—before a single user has been affected.

Free trial offer: What will ConicIT reveal about *your* system?

This sophisticated artificial intelligence solution produces a level of predictive accuracy unrivalled in the marketplace.

We guarantee ConicIT will reveal something new about your system—something that human monitoring simply can't uncover.

Contact us for a free trial of this unique diagnostic tool, and see for yourself what latent issues may be present and unaccounted for in your mainframe system.

CALL (763) 571-9000 or email sales@sdsusa.com to book your free analysis.

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System requirements

Compatible with IBM, Omegamon™, CA Sysview™, BMC, ASG TMON™, ASG TMON™, RMF, Mainview™, and TSO mainframe environments.